

BENJAMIN OLORUNTOBA

CONTACT

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Hillside New Jersey, USA

SKILLS

HTML

CSS

JAVASCRIPT

SQL

PYTHON

CLOUD COMPUTING

PHP

ServiceNow platform (ATF, ITSM)

ACHIEVEMENTS & AWARDS

ServiceNow certified system administrator fundamentals training

CompTIA A+

CompTIA N+

OBJECTIVE

IT professional with over 4 years experience in technology. Experience in web development, networking and IT service management roles. Proven track record as a solution provider working in many cross functional teams with excellent critical thinking skills with focus on customer satisfaction.

EXPERIENCE

UPWORK

March 2022 -

ServiceNow system administrator/web developer

ServiceNow platform administration.

Configuration of notifications, UI pages etc

Using form design/form layout to configure incident records.

Using HTML/CSS/JAVASCRIPT/PHP to design and develop a website.

BLESSED HILL SCHOOLS

July 2020 - February 2022

IT support specialist

Troubleshoot minor network problems and reported larger technical issues.

Provided product information and resolved concerns to assist customers.

Planned, executed and controlled assigned projects, ensuring work performed complied with contractual requirements.

JOSEX ENTERPRISES

March 2019 - July 2020

IT support specialist/system administrator

Defined problems, collected data, established facts and validated conclusions.

Met with manager weekly to provide detailed project report and milestone updates.

Developed and followed baseline project plan and milestones for task completion.

Monitored and tested application performance to identify potential bottlenecks, provide feedbacks, and collaborated with developers on solution implementation.



HIIT PLC

October 2018 - February 2019

IT support

Installed network software including security and firewall software.

Maintain logs of network activity.

Troubleshoot network or connectivity problems for users or user groups.

Collaborated with team members to develop, identify, and accomplish assigned goals and objectives

Set up and managed team meetings

EDUCATION

University of uyo

Building technology

Best solution polytechnic

2019

Electrical/Electronics technology